

Terms and conditions relating to participating in the webinar chat room

Webinar participants will have the opportunity to engage with presenters and each other via a live, online chat room.

To help ensure everyone has the opportunity to gain the most from the chat rooms, we ask that all chat room participants follow these ground rules:

What to do in the chat room

- Be respectful of other participants and panellists. Behave as you would in a face-to-face activity.
- Keep your comments on topic and succinct.
- Post questions or make comment of each other or the panel to further your learning, engagement and curiosity.

What not to do in the chat room

- Use the room to market/promote yourself or your business.
- Post any requests for technical support. For help with your technical issues, click the Technical Support FAQ tab in the 'room' where the activity is being held. If you still require support, call the Redback Help Desk on 1800 291 863. If there is a significant issue affecting the overall delivery of the any conference activities all participants will be alerted via a message appearing on the screen, or a voiceover.
- Do not provide your feedback about the quality of the session. You will be given the opportunity to do this at the activity's conclusion by way of an Exit Survey.